

Word Service Conference Summary

The electronic version of the *2018 World Service Conference Summary* is available on the website, www.al-anon.org.

Hover over the "Members" tab using the drop down arrow on the right. Then click "World Service Conference (WSC)."

You can use and interactive copy, download a copy, and search the archives of previous years WSC Summaries.

Printed copies of the *Summary* will be available to ship in late August or early September for \$5.00 shipping and handling.

Forum Sales Report [August2018ForumSalesReport-2](#)

Introducing the new *Forum* Monthly Sales Report. Please know that it is a work in progress.

- It will be the *actual number of copies sent out for that month's issue of The Forum*
- The subscriptions are listed by state and province, not by Area. Our goal is to list by Area, but rather than postpone the use of this report any further, we are giving it to you as is, while we continue working on it.
- The Group column includes all group subscriptions. It contains both the number of group subscriptions and the number of group copies sent that month. Some groups receive more than one copy of the magazine. (
- The Other column includes all subscriptions sent to individuals, Districts, Al-Anon Information Services, Literature Distribution Centers or others. It contains both the number of subscriptions from individuals and others as well as the number of copies sent that month to individuals and others. Some individuals and others receive more than one copy of the magazine

New District Rep (DR) Training Committee:

No action yet. I hope to get the committee up and running from this August AWSC.

New Deadlines [Changes in Timeline for At-Large Committee Resumes.pdf](#)

A new North East Regional Trustee position is available in 2019. Delegates received a letter from Executive Director Vali F. dated July 2018.

"Résumés are now due to the World Service Office (WSO) by January 1st.This

deadline will allow adequate time for the process of review, recommendation and approval of the candidate to be finalized in April, so they can begin their assignment in May.

As a reminder, At-Large members can live anywhere in the World Service Conference Structure: United States and Canada. Selected Committees require one-year time commitments which run from May to April each year. “ This means we have time to find a candidate before the Fall Assembly and vote to send in an resume for a candidate from New York North Area 39 as North East Regional Trustee.

A Trustee at Large (TAL) can live anywhere within the World Service Conference (WSC) structure. The résumé form is submitted to the World Service Office (WSO).

A Regional Trustee (RT) must live within the Region of their election. The résumé form is submitted through the applicant’s Area selection procedure.

Chairperson of the Board letter Debbie L. G.^[L]_[SEP] Chairperson, Board of Trustees Al-Anon Family Groups, Inc.

^[L]_[SEP] [July 2018 COB Letter and Updates.pdf](#)

- Highlights of 2018 International Convention and the
- Highlights of July 2018 Board Week
- Policy Chairperson Updates
- Finance update from our Treasurer
- Conference Leadership Team (CLT) update.

2018 International Convention

Our 2018 International Convention was a resounding success. Members from around the world and their guests arrived by train, car and plane, and a few even arrived by bicycle. Attendance records were broken with **4,044 attendees**. This included **49 Alateens, 271 members of Alcoholics Anonymous (A.A.)** and **40 guests**. The spirit of love, acceptance and unity was on full display. We joined in a celebration of *One Day at A Time* (B-6), filling the city of Baltimore with joy and laughter and demonstrating the inclusiveness, diversity and vibrancy of our fellowship. What better way to increase the visibility of Al-Anon and let people know that our Family Groups are the number one resource throughout the world for helping families and friends of alcoholics?

While the International Convention included over **131 workshops, speaker meetings and panel discussions**, our **Big Meetings** on Friday and Saturday evenings and on Sunday morning were the highlight of the Convention.

The Board of Trustees, in recognition of the 50th anniversary of the publication of *One Day at a Time in Al-Anon* and in recognition of our special bond with Alcoholics Anonymous, presented the General Manager of A.A., Greg T., and the Chairperson of the A.A. General Service Board, Michelle G., with a ***One Day at a Time 50th Anniversary (B6-50)*** commemorative book and a framed **Resolution of Gratitude to Alcoholics Anonymous**. (A copy of the Resolution can be found at al-anon.org by clicking on the Members tab and then Board of Trustees.)

Friday evening's Big Meeting included speakers from New Zealand, South Africa and the Netherlands. Our Saturday night Big Meeting focused on the family. Our speakers represented the diversity of our fellowship and reminded us that no matter our age or background or whom we love, the disease of alcoholism knows no boundaries. The Sunday morning Big Meeting closed our Convention with personal sharings related to our speakers' journeys in seeking a Higher Power of their understanding.

The **Day of Connecting** was attended by **1,200** members. This is the first time the Board of Trustees planned the program for the Day of Connecting. It is the hope of the Board that the Trustees' efforts will help members of the Al-Anon fellowship get to know their Trustees better, witness them in action within the fellowship, and make stronger personal connections to the Board members—their trusted servants. This connection between the Board and our Al-Anon/Alateen members aligns with the strategic goal of our Board to reach out and to connect with the membership. Plans are underway to hold a Day of Connecting in conjunction with the 2023 International in Albuquerque.

Molly's Personal Experience: [Al-Anon Twelve Steps in Fifteen Minutes.pdf](#)

I have no words to describe the feelings of being "safe at home" in a strange city for a weekend with thousands of people from literally all over the world. I loved each workshop and meeting I attended. I brought back some great memories and a longer list of new friends. To be sober, dancing and laughing with over a thousand people of all ages in the same condition is a wonderful joyous thing.

I have one handout – NOT CAL but a great personal recovery tool. I never understood working an issue through the 12 Steps. Each time I have worked the Steps it was a "whole life project" – thoughtful, time consuming, and somewhat tedious. But now, I have "an app for that"! Working though a specific issue with one other member following a format. I brought copies of the handouts to the AWSC and

will email a copy to anyone who wants it.

I am making plans to attend the 2023 International in Albuquerque and going for the whole week. I hope you can come too.

July 2018 Board Week:

The 2019 World Service Conference (WSC) will be held in Virginia Beach. The dates selected for the 2019 World Service Conference are Saturday, April 13 through Wednesday, April 17, 2019. One of the exciting actions for the Board each July is approving the following year's Conference Theme. The CLT – Conference Leadership Team recommended and the Board is pleased to announce the approval of the 2019 WSC Theme:

Action is Attraction – There is No Growth in the Comfort Zone^[SEP]

Over the past year a Task Force of the CLT was charged with discussing the possibility of **offering professional interpretation in Spanish and French during the WSC**. The CLT and the Board of Trustees recognize that, while the WSC is English speaking, our WSC Structure serves three languages: Spanish, French and English. The Board realized that in order to remain true to its Mission and Vision Statements and Strategic Plan Priorities, it needed to take a look at interpretation during the WSC and how offering or not offering interpretation could impact the WSC Structure and Al-Anon as a whole. After lengthy discussion, scrutinizing of costs by our Finance Committee and seeking of guidance from our Higher Power, the Board of Trustees approved the following:

MOTION:^[SEP] ***to approve a special project to provide professional interpretation, when required, to support Spanish- and French- speaking Delegates who attend the World Service Conference. The project will start in 2019 as a three-year trial, with the annual net Conference cost of over \$100,000 to be transferred from the Reserve Fund.***

Logistics regarding the process of providing interpretation will be posted on the WSC Members AFG Connects community. While interpretation during the WSC will be provided, it is with the understanding that only oral interpretation, and not written translation of presentations, can be provided.

Please refer to the CLT Update contained within this letter for additional information regarding plans for the 2019 WSC.

2018 International Al-Anon General Services Meeting (IAGSM):

The IAGSM will meet October 3–6, 2018 in Virginia Beach. The purpose of the IAGSM is for General Service Offices to share the experience of Al-Anon national services around the world through their Delegates. Delegate participation at the IAGSM encourages the growth of a sound service structure while maintaining worldwide unity through the application of our Traditions. Ultimately, this helps fulfill the primary purpose of Al-Anon as a whole—to seek the best way to carry the Al-Anon message of recovery to families and friends of alcoholics amidst cultural and language differences. The International Coordination Committee (ICC) holds the responsibility of planning the IAGSM agenda and bringing forward to the Board the suggested theme. The theme for the 2018 IAGSM fits perfectly with the meeting’s intent: “Leading by Example: Structures Supporting Structures”

Groups Not Being Referred by the WSO:

Our Al-Anon groups are spiritual entities, yet we find we are not immune to the same difficulties that affect the world around us. Over the past several years, our fellowship has reported an increase within their groups of the same behaviors demonstrated outside our meeting rooms; stalking, bullying, financial coercion and presentation of outside issues. Recent correspondence from members, conversations between the Executive Director and members of the fellowship, discussions at the 2018 WSC and increases in member use of the WSO online meeting search led to a robust discussion amongst Conference Staff and, subsequently, the Board of Trustees during our July meeting. The conversation centered around the potential legal and financial risk to Al-Anon Family Groups stemming from potentially dangerous and harmful situations.

Following the recommendations of our WSO Staff—the frontline workers who, on a daily basis, deal with members seeking assistance—the Board of Trustees identified the need to **take proactive action to encourage Al-Anon Family Groups to discuss safety** (which may entail the distribution of service materials regarding safety to all groups), and to **support Areas who have created robust “Do Not Refer” policies, particularly in matters where safety and affiliation with outside entities are involved.**

In 2011 and 2012, the WSC held two policy discussions related to Area “Do Not Refer” policies. Many ideas and good practices can be extracted from these conversations. The 2012 discussion offered encouragement for Areas to create these policies:

“If the Areas have a process in place and the WSO sees it as fair and balanced, then the Policy Committee would discuss whether they would have a ‘Do Not Refer’

policy. We may consider not referring, but not delist.” (pg. 50)

Since then, several Areas have acted to create thoughtful and balanced policies and have removed meetings from local listings while maintaining their rights as groups. However, those meetings remain accessible to current or potential new members through the WSO meeting search and toll-free number.

Following a three-hour deliberation, which included review of past Conference materials, submissions from members presenting their concerns and considerations, and review of those Areas that currently have “Do Not Refer” policies in place that appear to be fair and balanced, the Board of Trustees made, seconded and carried the following:

- . **MOTION:** *that the Board of Trustees directs the World Service Office to send a statement alerting all registered groups on the importance of discussing and creating safety guidelines.*
- . **MOTION:** *that the Board of Trustees direct the WSO Staff to utilize the Policy Committee criteria presented at the 2012 World Service Conference to ensure that an Area has established a fair and balanced “Do Not Refer” and “Re-Refer” policy. These criteria allow the WSO to support Area “Do Not Refer” group conscience decisions and remove group meetings from the WSO meeting list. Groups not being referred by the WSO remain active and registered.*

As noted within the motions, the Board, in their legal authority, has directed the WSO to send a statement alerting all registered groups on the importance of discussing and creating safety guidelines. This will be communicated through AFG Connects, *In the Loop* and other modes of communication as defined by the WSO.

“Do Not Refer” and “Re-Refer” policies that Areas have put in place will be reviewed by the WSO to ensure they are within the spirit of being fair and balanced, as framed by the Policy Committee in the 2012 WSC discussion. If it is determined that these policies satisfy the spirit of that guidance, groups that are not being displayed on Areas’ meeting lists will no longer be displayed on the WSO meeting search or given out on the toll-free meeting line. It is important to note that groups not being referred by the WSO remain active and registered. Areas determining the need to establish “Do Not Refer” and “Re-Refer” policies must submit their policies to the WSO for review. Further details outlining the process will be communicated through AFG Connects and *In the Loop*.

Strategic-Planning Session.

The WSO Administrative Team joined the Board and Executive Committee members in a day-long Strategic-Planning Session. With the assistance of a strategic-planning consultant, we clarified the forward direction of the organization and the operations of the WSO, as well as how ^[SEP]we can appropriately connect. We discussed that **the Board is the “What,”** responsible for strategic direction and that **the Staff is the “How,”** responsible for implementing the “What.” We outlined the beginning of a new Mission and Vision Statement and new Strategic Plan Priorities; our goal is to finalize them in October. *The Board recognized the importance of working as a team with Staff and the Executive Committee in these discussions. We are working from the belief that we support what we help to create.*

In July of 2016, the Board, Executive Committee members and Staff initiated an annual **“Meet and Greet.”** This is a continued opportunity to introduce Staff, Board and Executive Committee members to one another. Concept Eleven reminds us that the WSO Staff not only *support* the world leadership of the Board; they *share* world leadership with us. We believe the Board is best equipped to lead when it is self-aware, functions in constructive partnership with the Executive Director and Staff, and is committed to continually improving its performance.

Each Board meeting, a Board Development session is held. These discussions typically relate to the fiduciary and foresight responsibilities of the Board. The July topic was related to our Attributes of Board Leadership statement, which is signed by the Trustees each year.

Together Empowering Al-Anon Members (TEAM) Events are returning in 2019. Two Areas have submitted and received confirmation that they can hold a TEAM Event in 2019. The Board provides top priority to Areas that have not previously held a TEAM event in an effort to balance our participation across the Structure. **Is your Area interested in filling the remaining seven openings for 2019?** If so, WSC members can check out AFG Connects for additional information.

Review of the BY-Laws:

As stated in the January 2018 Chairperson of the Board Letter, while our By-Laws have been updated to reflect changes as they have occurred, the Board should also periodically review our By-Laws to ensure timely amendments are added when necessary. Our By-Laws formalize the Board’s legal structure and practices. The

Board's needs evolve over time, as do the external circumstances within which the Board functions. In July, the Board spent four hours reviewing recommendations from the By-Laws Task Force regarding updates and changes to the AFG, Inc. By-Laws. Our goal is to complete this review in October and approve the changes in January. A presentation of changes will be brought to the 2019 WSC.

This year's Road Trip![RoadTrip_FINAL.pdf](#)

You and Your Board Connect will be held Saturday, October 20th In Houston, Texas at the Marriott Hobby Airport, 9100 Gulf Freeway. Road Trip! Is an interactive day with presentations, personal sharings, round table discussions, and most importantly, fellowship. You can make plans to attend by registering: This year we will offer registration both by mail and online.

Hosting the 2019 Road Trip? [09b-2018RoadTrip_Invitation.pdf](#)

The Board provides the program; you provide the location. Area Delegates can obtain a digital copy of the event request form on **AFG Connects WSC Members**. It outlines the simple requirements. Do not let this opportunity pass you by! **Bids are due no later than September 14th, 2018 for a Road Trip!** to happen in your Area on October 19th, 2019. Names of all Areas that submit a bid and meet the requirements go into a hat. One lucky Area will be drawn in October 2018! If your Area has not yet been selected and meets all criteria, why not try again? I have the forms.

Finance Update July 2018

Joyce B., Treasurer

The following update is based on the unaudited financial statements for the period **that ended June 30, 2018:**

Assets: Change in net assets in the General Fund resulted in an operating deficit of \$59,612. The deficit is related to sluggish literature sales and expenses that only occur in the second quarter, like Conference costs and audit fees. Literature sales are expected to pick up in the third quarter.

Income: Gross literature sales through June 2018 were \$63,800 (3%) less than sales through June 2017 and \$104,000 (5%) below budget. Contributions through June 2018 were \$68,000 lower (6%) than June 2017 but tracking \$15,000 above budget. *Forum* subscriptions are \$128,966; when compared with last year's subscriptions of \$134,767, they show a decrease of 4.3%.

Expenses: Actual operating expenses have decreased by \$47,800; they are down 1.76% from last year due to unfilled positions at the World Service Office and general timing of invoices.

Reserve Fund: The Finance Committee Investment Philosophy is one of growth and income with a moderate risk tolerance; the Board seeks to balance potential risks with higher potential returns. We believe equities should make up a significant portion of the Reserve Fund. In keeping with the Finance Committee Philosophy of meeting at least semiannually with its investment managers, the Finance Committee met face-to-face with the investment managers in July to review its investments. Following the review, the Finance Committee agreed that its current investments are in keeping with Al-Anon's Investment Philosophy as a whole: No changes were recommended to the Board.

Investment income includes a monthly transfer of \$17,300 from the Reserve Fund. The fair value of investments in the Reserve Fund totaled \$5,714,509 at June 30th, 2018, which represents a \$129,000 increase in value over this time last year.

Outlook: The Finance Committee conservatively estimates each year's income. It scrutinizes the annual budgets of estimated income and expense that are submitted by the WSO, and makes revisions when necessary. With this responsibility in mind, the Finance Committee reviewed the 2018 Revised Budget as presented by the Director of Finance/Operations. While the budget was revised to demonstrate changes in expenses, the bottom line remains as presented and approved during the 2018 World Service Conference. The Finance Committee also scrutinized the recommendation from the Conference Leadership Team for estimated interpretation costs for the 2019 World Service Conference; it found the proposed costs to be financially feasible.

The expectation is to have a strong year for literature sales, with new literature being introduced in July. Contributions are tracking as expected. With a very successful International Convention, the outlook is positive for the last half of the year.

Conference Leadership Team Update July 2018 Jennie M., Chair Cheré F.,
Co-Chair

It is the responsibility of the Conference Leadership Team (CLT) to prepare a World Service Conference agenda that facilitates the active voice and effective group conscience of our fellowship. To carry out that responsibility, all or part of the CLT meets virtually or face-to-face every month from the end of one Conference to

the beginning of the next. To date we have reviewed the Conference evaluations, which were very positive and quite helpful in planning our next Conference. The increased Delegate participation and shared leadership were quite successful (and in some cases entertaining) and will be included in the next Conference. Thank you to all who contributed and offered valuable feedback. Participation is not only the key to harmony but also the key to a great Conference! ***Participation also includes sending in suggestions to the Associate Director—Conference at the World Service Office, for items that should be considered by the Conference.***

After considering 70 suggested Conference themes, the CLT chose the following as the Theme of the 2019 World Service Conference:

Action is Attraction – There is No Growth in the Comfort Zone

We look forward to witnessing all the ways in which this Theme will be expressed in the coming year.

Upon reviewing data collected by a CLT Task Force, the CLT recommended that the Board of Trustees provide French and Spanish interpretation at the 2019 Conference, as this would offer full participation to more of our members.

The six members of the CLT include the two Trustees who serve as Chair and Co-Chair, the Chair of the Board of Trustees, the Executive Director of the World Service Office, the Director of Programs and the Associate Director—Conference.

Policy Committee Update July 2018 Norm W., Policy Committee Chairperson
Joan S., Policy Committee Co-Chairperson

The purpose of the update that is sent each quarter by the Chairperson of the Policy Committee is to report progress and provide information on the following:

- Topics that are generated by the fellowship and discussed by the Policy Committee, along with issues or concerns that need clarification or interpretation in light of the Twelve Traditions and Twelve Concepts of Service;
- Progress of the work done by Policy Committee Work Groups, Task and Thought Forces;
- Policy motions that will be presented to the World Service Conference (WSC); and
- Policy motions that have been passed by the WSC.

The Policy Committee approved a request from the Executive Director to invite the Associate Director—Digital Strategy to attend the Policy Committee as a resource for a trial period of one year, beginning in July 2018.

Progress was made in reviewing revised language that had been proposed for the Alateen section of the “Digest of Al-Anon/Alateen Policies” (Policy Digest). The proposed revisions reflect spiritual principles and the Alateen Safety and Behavioral Requirements set forth in the 2003 Board of Trustees Alateen Motion. It is hoped that this section will be completed in time for the revisions to be presented to the 2019 WSC.

Additionally, the Policy Committee continued its review of the “Membership and Groups” section of the Policy Digest. After considering recommendations from the Task Force, the Policy Committee made progress in determining which provisions should remain, which could be removed because they are strictly procedural, and which procedural sections should be revised to reflect policy. The Policy Committee’s changes will also describe the spiritual principles upon which the provisions are based.

The Electronic Meetings Work Group, previously the Electronic/Virtual Meetings Work Group, is operating under an interim charge to review existing archival material about this topic. The charge includes brainstorming ideas about how to improve our understanding of the needs and wants of electronic meetings and discussing the role the World Service Office can play in helping the members in these meetings achieve Al-Anon’s primary purpose. The Work Group will initiate its discussions in the coming weeks; its goal is to deliver a presentation of its findings at the 2019 WSC. Given the enormity and breadth of this subject, the Electronic Meetings Work Group will continue to focus on gathering additional information about electronic meetings.

The Policy Committee was provided with copies of correspondence from members raising policy issues or questioning current policy statements.

Recovery Month is September.

Close

I am amazed every day reading countless emails from members all over the USA and Canada. Asking questions about many things and other members sharing their experiences, strengths and hopes. I’m grateful for the opportunity you’ve given me to serve at this level. So many possibilities!

Peace,
Molly C
Delegate Panel 58
NY North Area 39